



**NEW CATERERS  
STARTING AFTER THE  
SUMMER HOLIDAYS**

**LEARN MORE  
BY VISITING  
OUR NEW  
CATERING WEBSITE**

[HTTPS://REDKITE.CULINERA.CO.UK](https://redkite.culinera.co.uk)



## **Dear Parents and Carers of pupils at Ivingswood Academy and Waterside Primary Academy**

I hope you are well and still smiling given all that has been going on. We know the past few months have been challenging for every single person and we know that everyone is keen to get back to normality. I wanted to write to you to hopefully give you something to look forward to.

A rigorous selection process has taken place over the last couple of months. As a result of this process Culinera, a local school catering company, have been chosen to provide catering from September. We believe we can work in partnership with you all to create a truly wonderful experience for everyone.

### **About Culinera**

Culinera are an independently owned and independently operated catering company, established with the aim of bringing about a new era in food. Culinera have a select management team consisting of people who previously worked for larger caterers who have grown frustrated at under delivering on quality. Culinera is about food, experiences and people. We chose Culinera because they are a local company (based in Amersham) and we believe we can work in partnership to create a truly wonderful experience for our students.





### Topping up your account and booking meals

Although we are changing to Culinera, we will be staying with ParentPay. This means you will continue to book for meals online. For new students joining the school, you will receive communication with account activation details from the school office. Where you had a previous balance at either Ivingswood Academy and Waterside Primary Academy this has been transferred, so you still can use this after the school holidays.

For children in KS1 and who are eligible for free school meals will still need to book online but the meals will be free of charge. For KS2 pupils, meals will be charged at £2.30 per meal and this is paid for upon booking online.

You will be able to book meals from the middle of August. If you have issues booking, you can either contact your school office or you can email our temporary holiday support email at [pp@culinera.co.uk](mailto:pp@culinera.co.uk)

Meals for the following week, must be booked by the Thursday before.

### The Food Offer

We are busy finalising the menu, but this will be available online by the middle of August. Our typical menu includes hot options and daily cold deli boxes.

### If your child has allergens

If your child has an allergy. We would kindly ask you complete the following form to ensure Culinera are aware of your child's allergy. <https://www.culinera.co.uk/allergies>

You can find out more about Culinera on our new dedicated website [redkite.culinera.co.uk](https://www.culinera.co.uk).



### Reassuring you during the Coronavirus pandemic

We have worked hard with our teams, suppliers and Culinera to ensure that we have a secure and safe way to bring tasty food to you. Some of the safety measures Culinera have put in place include the following where possible:



#### FOLLOWING LATEST GOVERNMENT ADVICE

To keep our kitchens safe



#### DAILY HEALTH DECLARATIONS

Completed by team members



#### INCREASED HAND WASHING

Min 20 secs, every 20 mins



#### SMALLER TEAMS

To support social distancing



#### TEAM UNIFORMS

Only worn within the restaurant



#### PPE PROVIDED

Where necessary and advised



#### ENHANCED CLEANING PROCEDURES

Washing surfaces regularly



#### FOOD ZONES

Food will be served in zones to adhere to social bubbles